



Online License Services Manual for Outfitters/Designated Agents

The Idaho Outfitters and Guides Licensing Board enables Outfitters and Designated Agents to easily process new Guide applications, activity amendments, and license renewals online and conveniently pay fees with a credit/debit card (VISA, MasterCard, Discover, and American Express). This manual features step-by-step instruction for various renewal activities. **Screen images, text, and fees shown in this manual may differ in the actual application.**

Online Renewal Benefits

Cheaper and faster license processing • Secure, encrypted connection • Guide renewals avoid expedited/pull-forward fees (receipt serves as 20-day temporary license when in compliance with licensing guidelines—Guide renewals and new Guide applications only) • Calculates fees automatically • Application is guaranteed complete and accurate • Provides a printable receipt • Allows you to update contact information instantly.

Need Assistance?

For questions about this service, call Access Idaho at 208-332-0102 (toll free: 1-877-443-3468). For license questions and information, please call the Outfitters and Guides Licensing Board office at 208-334-3233.

Important: This application may not work correctly in the MSN browser. It is recommended that you use another browser, such as Internet Explorer, Netscape, or Firefox. Please make sure your browser is enabled to accept cookies. Access Idaho (the State's official web administrator) processes credit/debit card payments on behalf of DOPL.

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Section 1: Logging into OGLB's Licensing Services

To ensure maximum security, you will need an Access Idaho username and password to conduct any business online with the Outfitters and Guides Licensing Board.

The web address for OGLB's licensing services is:

https://www.accessidaho.org/secure/oglb/licensing/services.html

Don't forget the "s" in the web address, which means it's a secure site. Add this web page to your favorites list for easy reference.

Registered Us	Town	
registered os	Passwords expire every 6 months. Username: Password: *Username: Forgot usemame? Forgot password? *Username and password are case sensitive. Sign In If you are unable to access this application with your current username and password, please contact Access Idaho.	
New Users		
	To use this service you will need a username and password supplied by Access Idaho.	
	Create A New User Account	
	Select this link to set up your username and password. An initial password will be sent to	

the email address you provide immediately

after you create your user account.

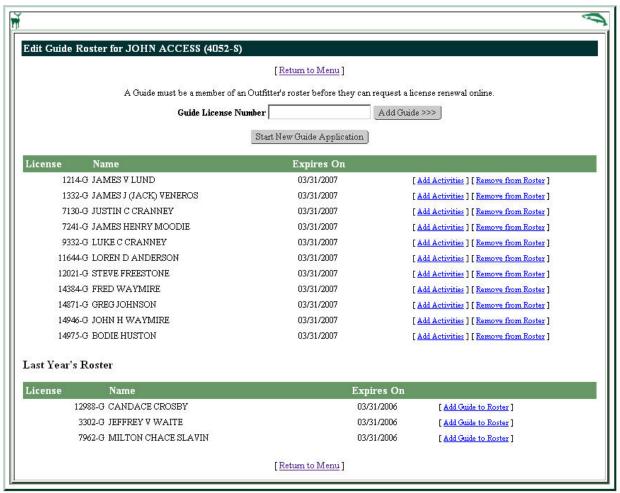
Note: The first time you log into this page with your initial password, you will be prompted to change your password to one of your choosing. Passwords are case-sensitive, must be at least 5 characters long, and can contain numbers, letters, and/or symbols. For security purposes, <u>do not</u> allow your web browser (Internet Explorer, Netscape, Firefox, etc.) to remember your login information.

Section 2: Associating a License with Your User Account

After logging in successfully for the first time (or after selecting the "I Have Another License" link on the User Services page), you will see the screen below. Enter the requested information and select the "Continue" button.



After associating your user account with your license, the application displays all licenses associated with your account.

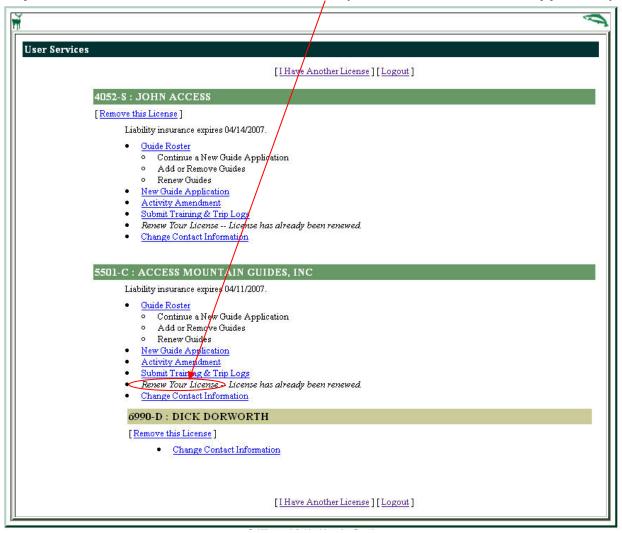


Outfitter/Designated Agent Services

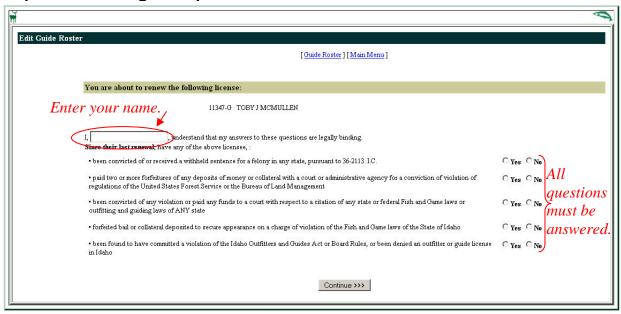
Section 3: Renewing an Outfitter/D.A. License

To access OGLB's online services, you must log in with an Access Idaho username and password (see Sections 1 and 2).

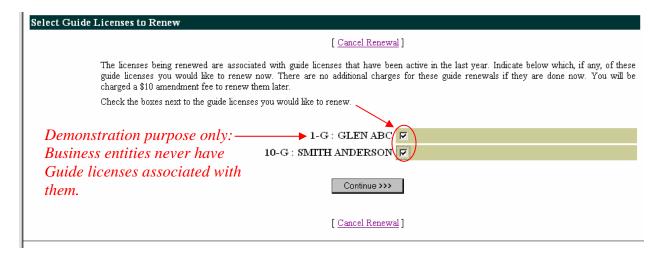
Step 1. Select the "Renew Your License" link (should be underlined if applicable).



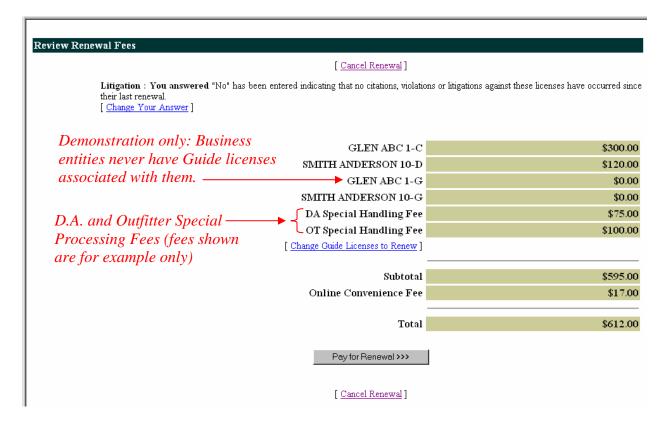
Step 2. Answer litigation questions.



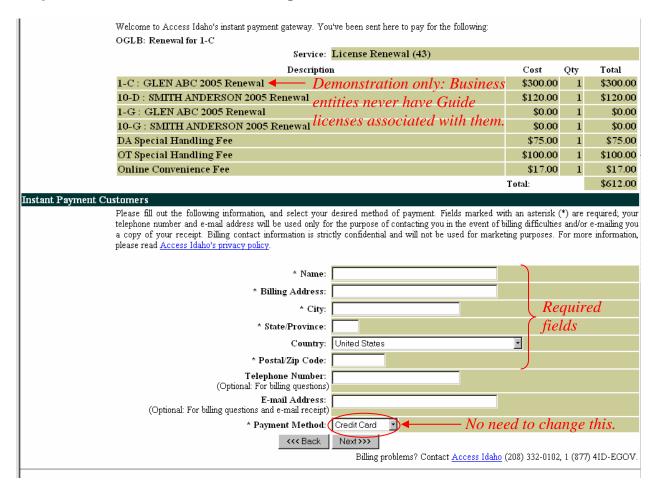
Step 3. Click inside the boxes to select which Guide licenses (that are associated with Sole Proprietors and Designated Agents) you wish to renew.



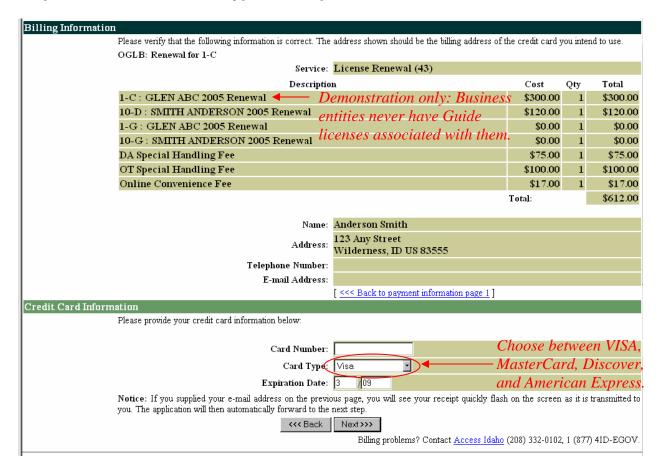
Step 4. Review your renewal fees.



Step 5. Enter credit/debit card billing information.



Step 6. Enter card number, type, and expiration date.



Renewal Receipt (The application automatically emails a receipt to you as well.)

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Save or print a copy of this receipt for your records.

Notice!

Notice! Before the Outfitter license renewal can be processed, you must mail the Outfitters and Guides Licensing Board:

- · Proof of current liability insurance
- Use reports for the previous year
- · Proof of bond, if it is not continuous

You should include a copy of this receipt in your mailing. If you do not have a printer, include a note stating:

- The date you completed this renewal on-line (11/03/2005)
 The license number of the license being renewed (1-C)
 The Access Idaho transaction number (3862)

Mail all documentation to:

Idaho Outfitters and Guides Licensing Board 1365 North Orchard, Room 172 Boise, ID 83706

License Renewal for 1-C

Transaction ID	3862
Date Created	Thu 11/03/2005 12:18:48 PM MST
Description	OGLB: Renewal for 1-C
1-C : GLEN ABC 2005 Renewal	\$300.00

1-C : GLEN ABC 2005 Renewal	\$300.00	
10-D : SMITH ANDERSON 2005 Renewal	\$120.00	
1-G : GLEN ABC 2005 Renewal	\$0.00	Demonstration only: Business
10-G : SMITH ANDERSON 2005 Renewal	\$0.00	entities never have Guide
DA Special Handling Fee	\$75.00	licenses associated with them.
OT Special Handling Fee	\$100.00	ticenses associated with them.
Online Convenience Fee	\$17.00	

Cost \$612.00

When to Expect Your License

Your license will be issued and mailed to you once the Board has received the additional information requested and verified your renewal requirements.

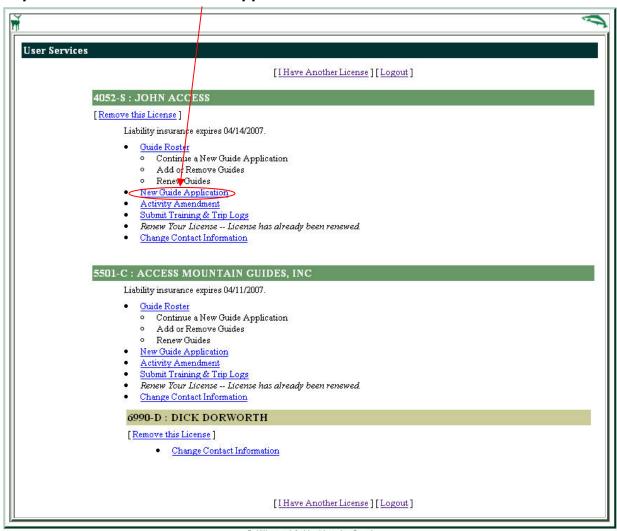
Please contact the Idaho Outfitters and Guides Licensing Board if you have any problems or questions regarding this license renewal and refer to your license number (1-C) as well as the Access Idaho transaction number (3862).

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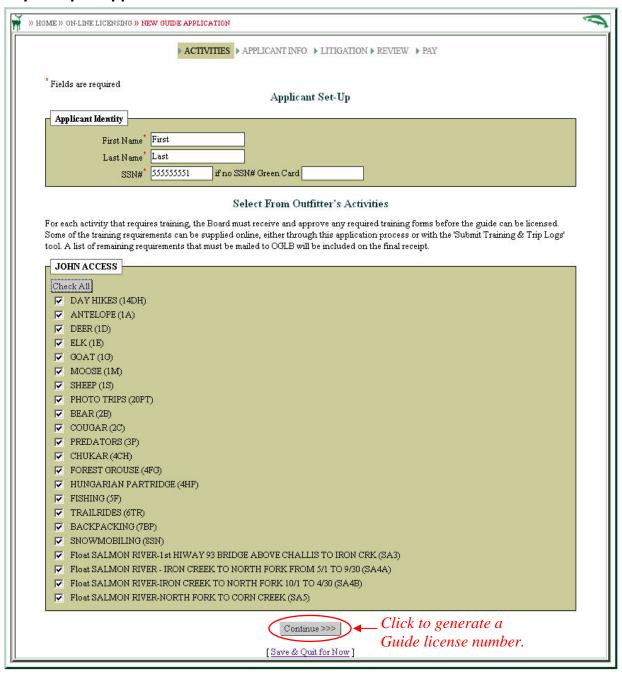
Section 4: Adding New Guides

Scenario A: Outfitter Initiates New Guide Application and Completes Form on Behalf of Applicant

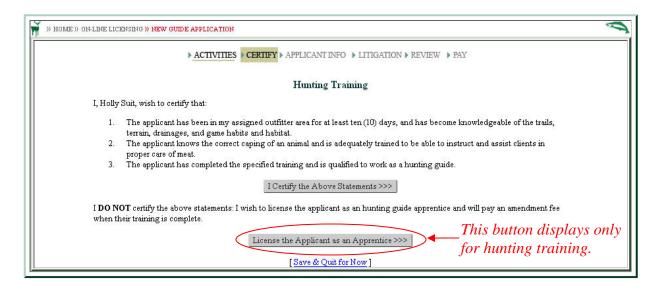
Step 1. Select the "New Guide Application" link from menu.



Step 2. Input Applicant's information and select activities.



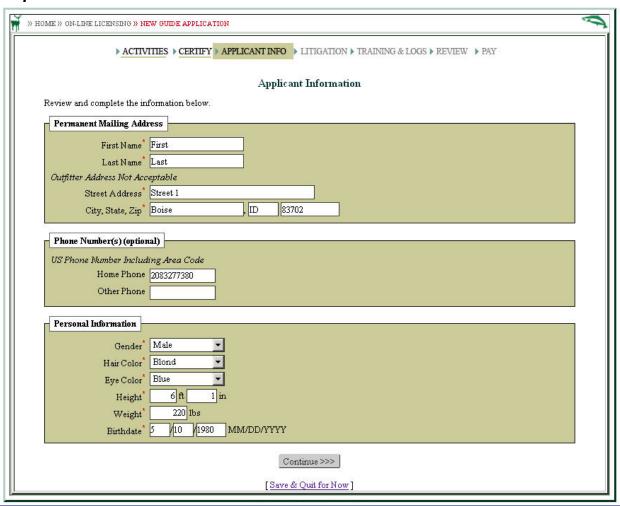
Step 3. For snowmobiling and big game hunting only, you must certify the applicable activity statements.



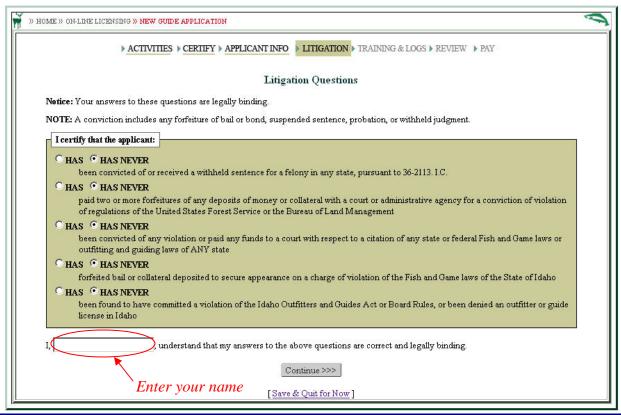
Step 4. Click "Continue" to complete Guide license form on Applicant's behalf.



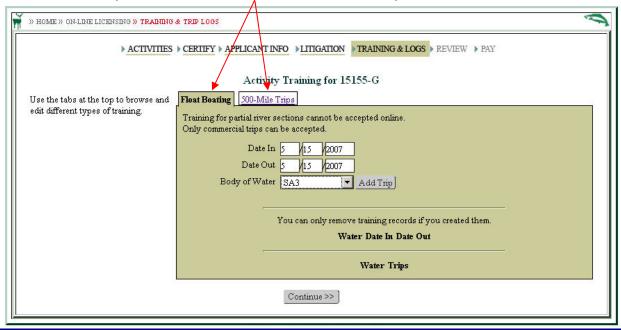
Step 5. Enter Guide's information.



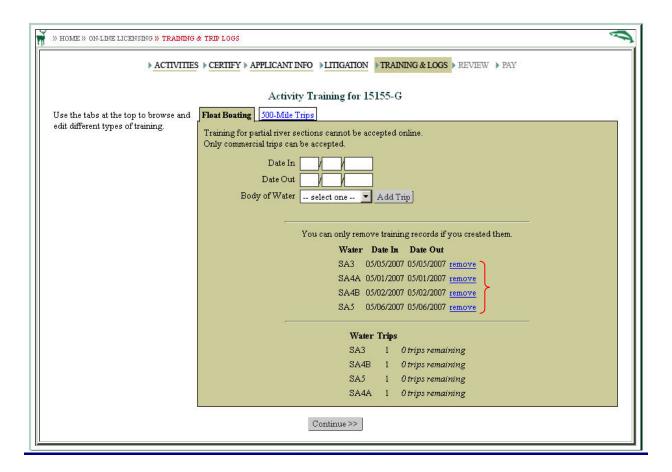
Step 6. Answer litigation questions on behalf of Applicant and enter your name.



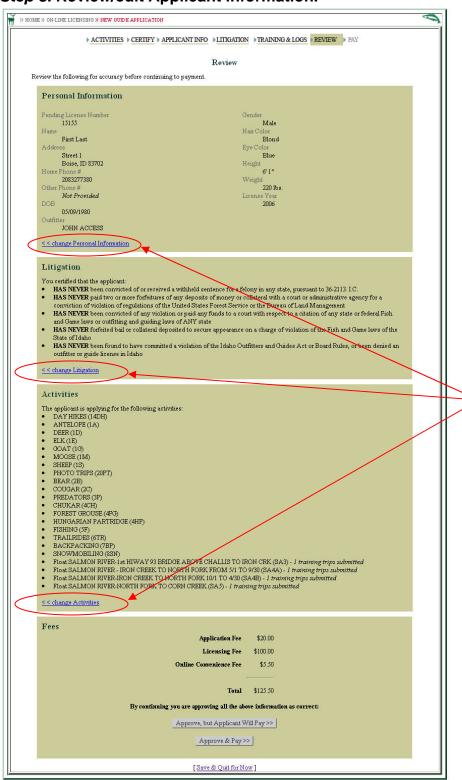
Step 7. You can only submit/save training for activities that you are licensed for as an Outfitter (available activities are listed on tabs).



Note: Click the "remove" link(s) to delete any unwanted or incorrect info that you've already entered.



Step 8. Review/edit Applicant information.

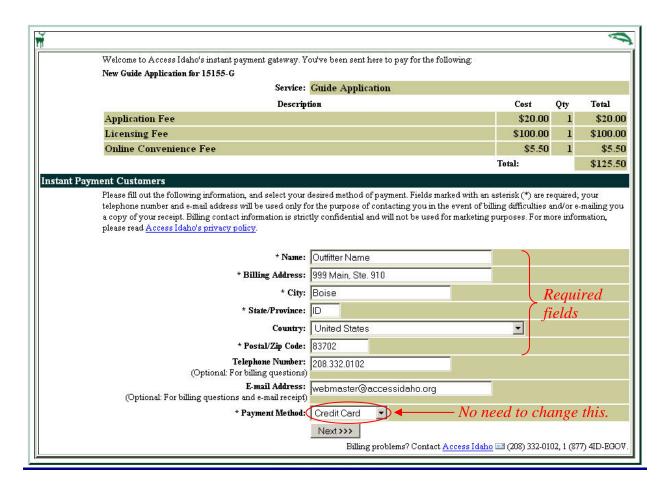


Use these links to edit information

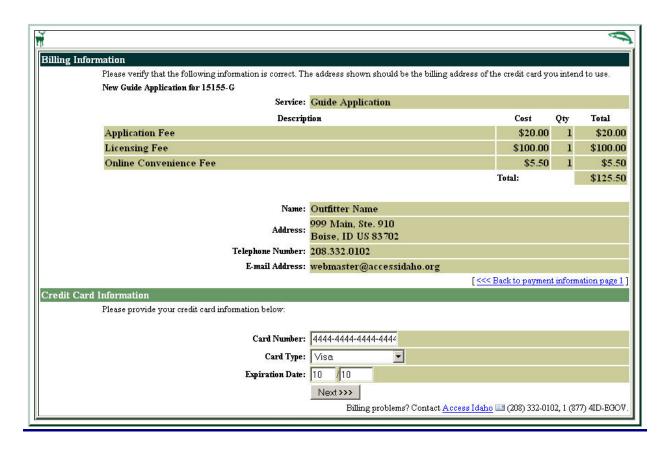
Step 9. Two Options: 1) Click "Approve & Pay for Application" and go to Step 9; or 2) Click "Approve, but Applicant Will Pay," notify Applicant that they can log in and pay for application, and you're done.



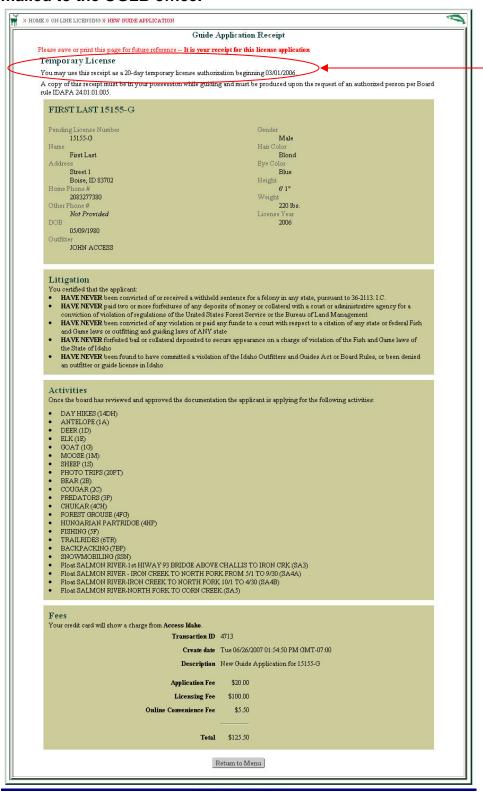
Step 10. If paying for Applicant's Guide application, enter your billing info.



Step 11. Enter your credit/debit card info.



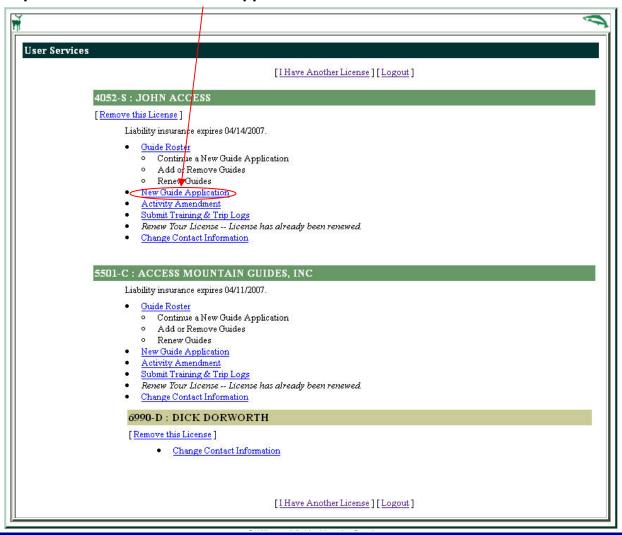
Step 12. Save or print receipt (the application automatically emails a receipt to you as well), which provides an overview of the Applicant's information, answers to litigation questions, activities, and a list of any documentation that needs to be mailed to the OGLB office.



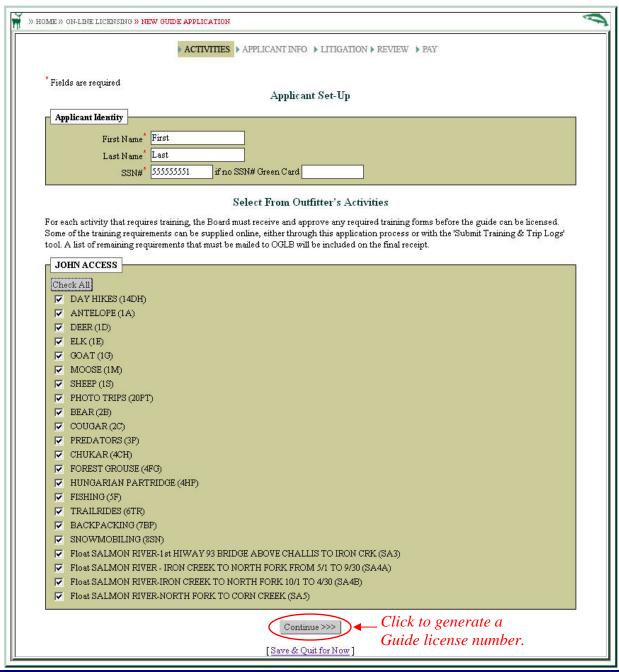
Receipt may be used as a 20-day temporary license if all training for all activities has been submitted to OGLB. (No 20-day temporary license is issued for 500-mile trip log.)

Scenario B: Outfitter Initiates New Guide Application and Applicant Completes

Step 1. Select the "New Guide Application" link from menu.



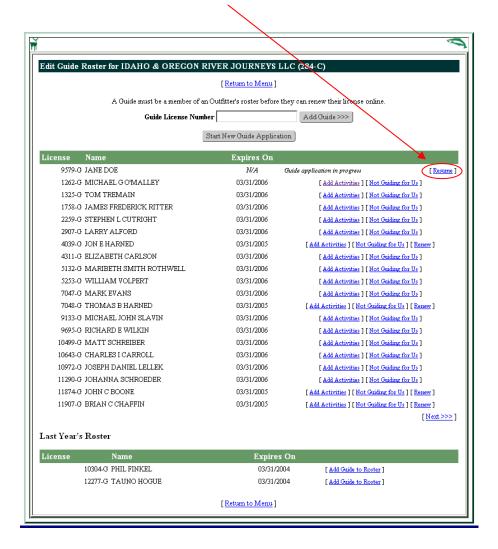
Step 2. Input Applicant's information and select activities.



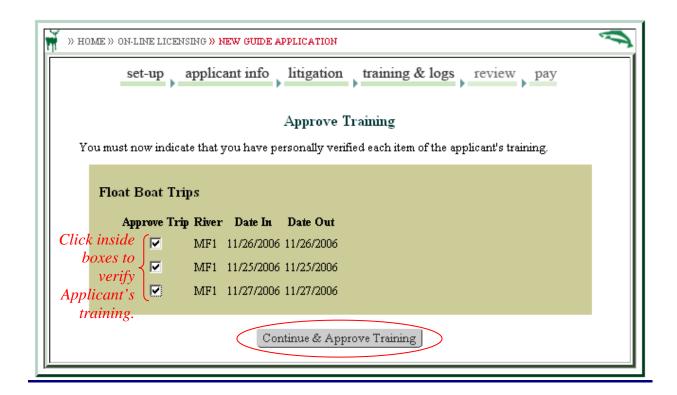
Step 3. Provide the Applicant with their newly generated Guide license number so they can log in and continue the application process.



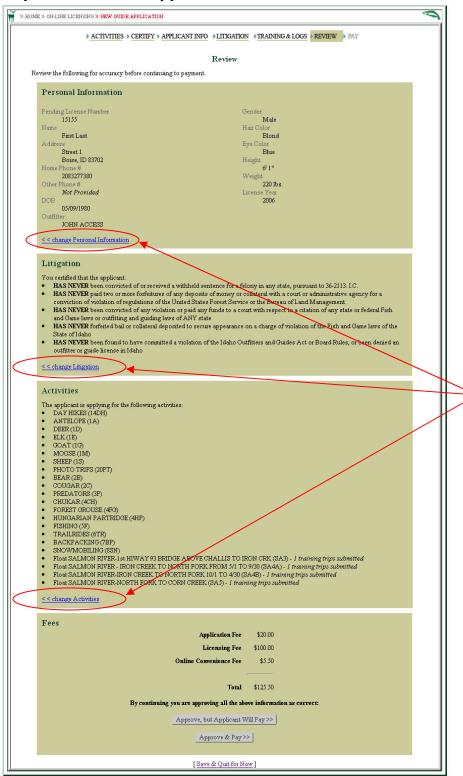
Step 4. After the Applicant has completed the form, log back in to your Guide Roster and click "Resume."



Step 5. Review and approve Applicant's training.



Step 7. Review/edit Applicant information.

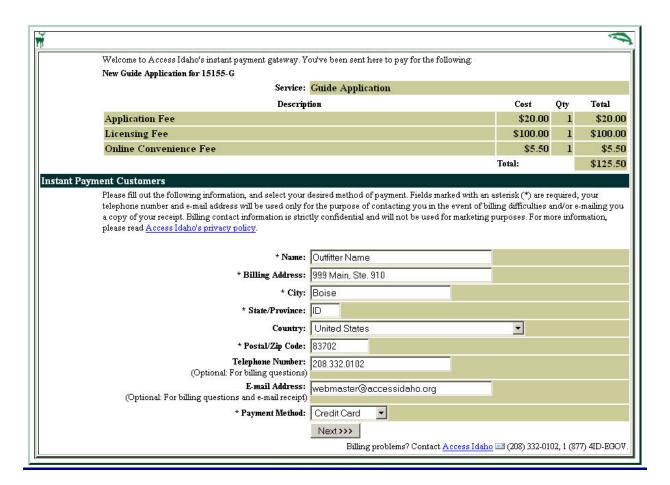


Use these links to edit information

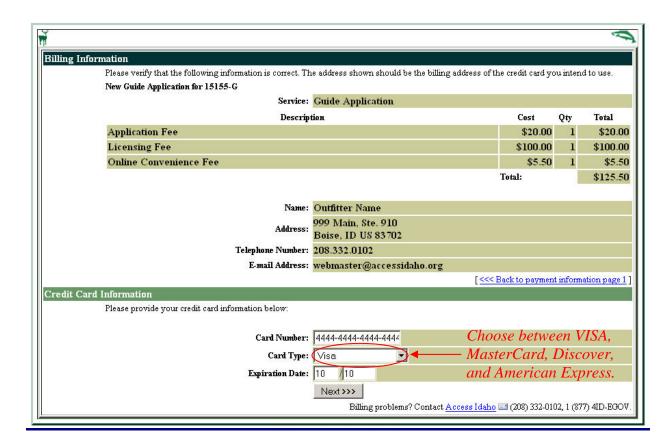
Step 8. Two Options: 1) Click "Approve & Pay for Application" and go to Step 9; or 2) Click "Approve, but Applicant Will Pay," notify Applicant that they can log in and pay for application, and you're done.



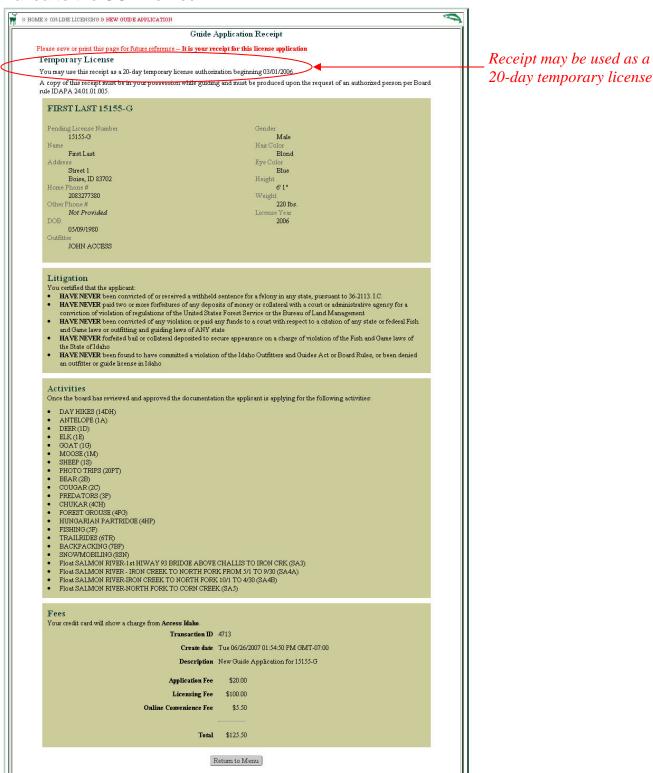
Step 9. If paying for Applicant's Guide application, enter your billing info.



Step 10. Enter credit/debit card info.

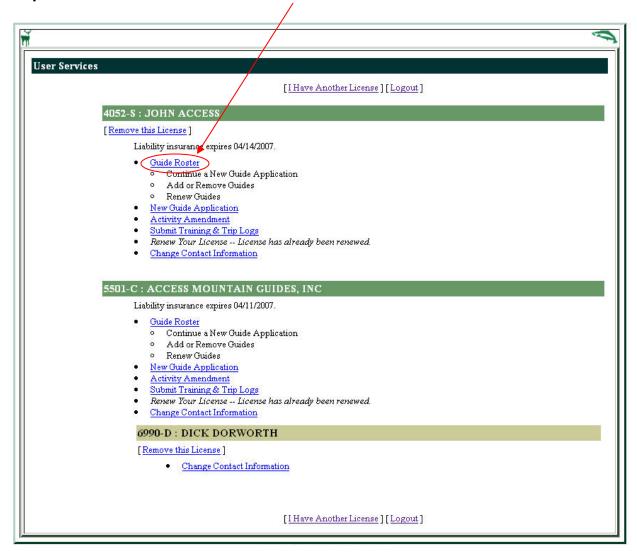


Step 11. Save or print receipt (the application automatically emails a receipt to you as well), which provides an overview of the Applicant's information, answers to litigation questions, activities, and a list of any documentation that needs to be mailed to the OGLB office.

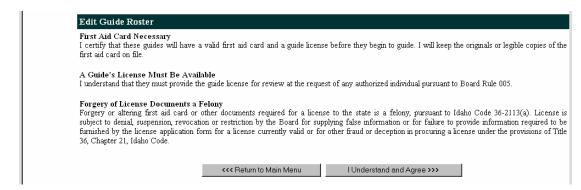


Section 5: Renewing Guides on Outfitter Roster

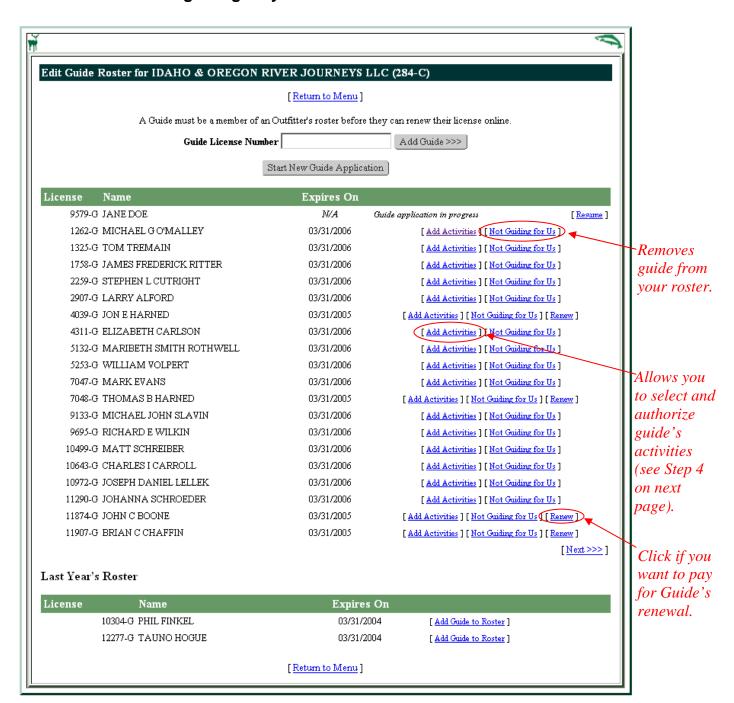
Step 1. Select the "Guide Roster" link.



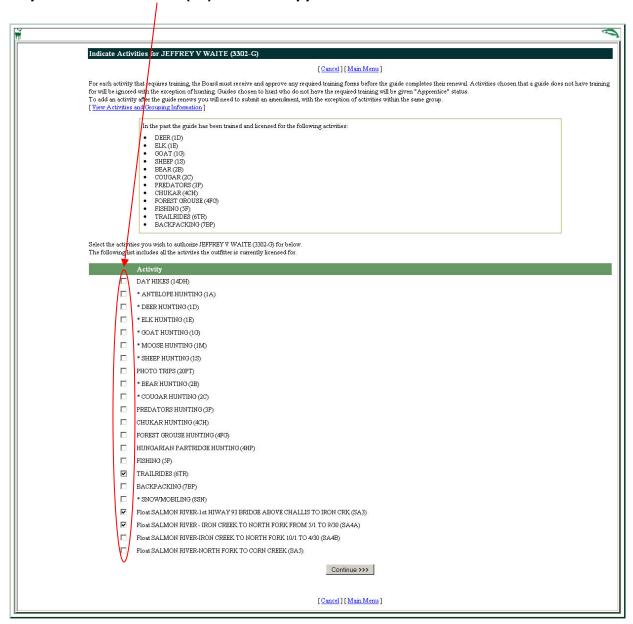
Step 2. Read statements of understanding.



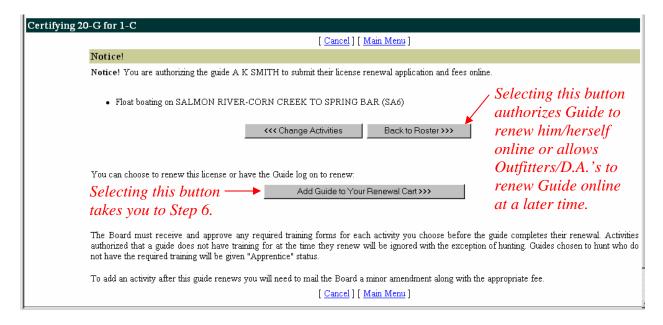
Step 3. Review your Guide roster, add new guides, add activities, and/or indicate who will and won't be guiding for you.



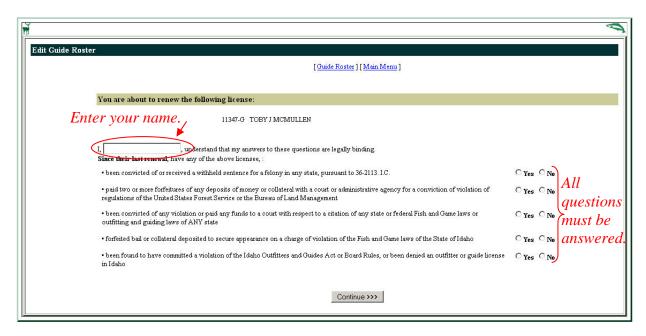
Step 4. Click inside box(es) to select applicable Guide activities.



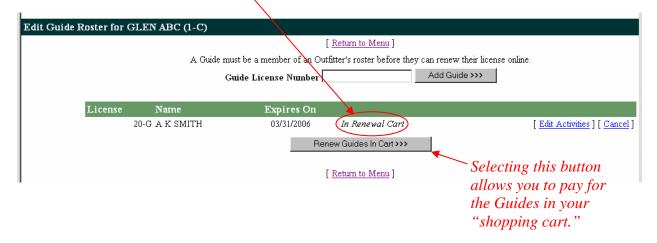
Step 5. Verify license renewal authorization.



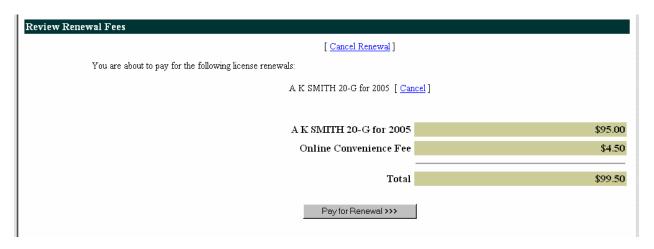
Step 6. Answer litigation questions.



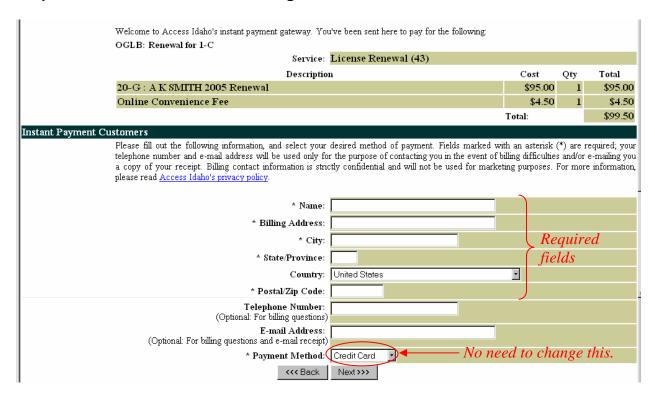
Step 7. Renew Guide(s) in "cart."



Step 8. Review Guide license renewals and fees.



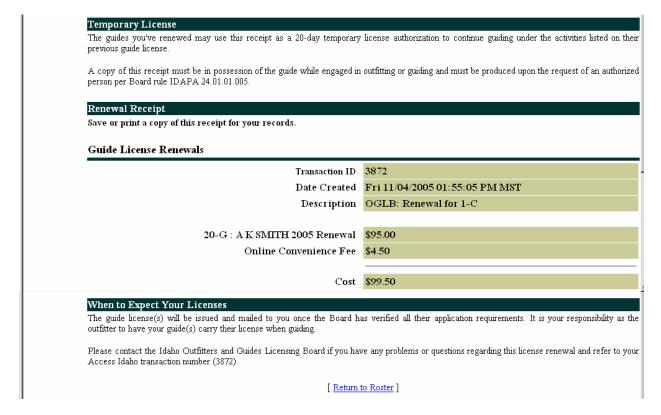
Step 9. Enter credit/debit card billing information.



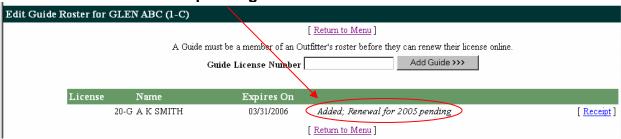
Step 10. Enter card number, type, and expiration date.



Renewal Receipt for a Guide License Renewal (Also serves as a 20-day temporary Guide license, providing each Guide renewed carries a copy.)



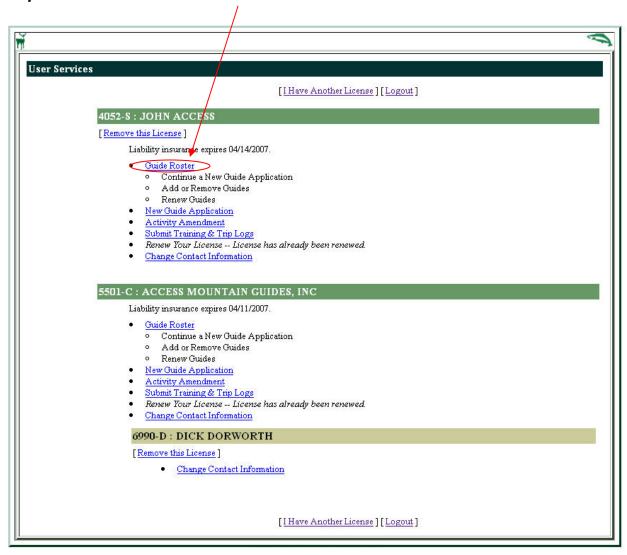
Roster shows renewal as pending until the license has been issued.



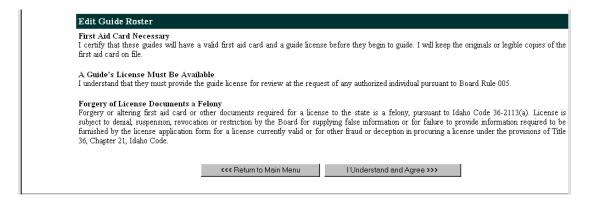
Section 6: Guide Amendment Process by Outfitter/D.A.

Before amending a Guide license online, you must log in with an Access Idaho username and password (see Sections 1 and 2).

Step 1. Select the "Guide Roster" link.



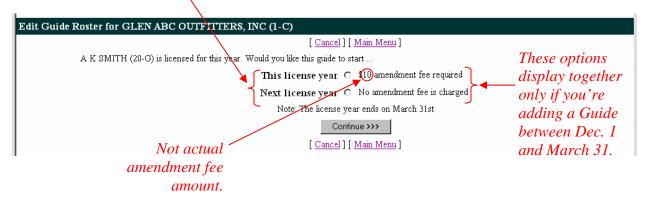
Step 2. Read statements of understanding.



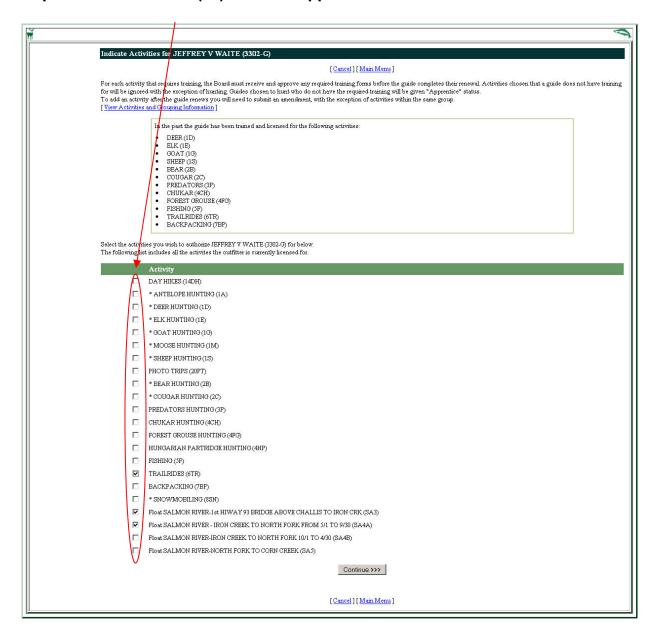
Step 3. Enter license number of Guide you would like to add.

Edit Guide Roster for GLEN ABC OUTFITTERS INC (1-C)
[Return to Menu]
A Guide must be a member of an Outfitter's roster before they can renew their license online.
Guide License Number 20 Add Guide >>>
No guides found for this outfitter
[Return to Menu]

Step 4. Select applicable license year option.

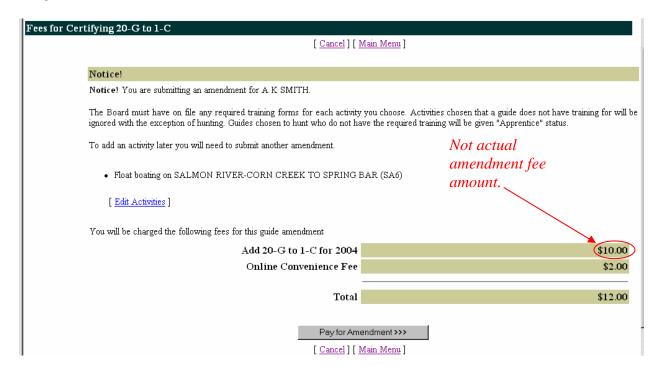


Step 5. Click inside box(es) to select applicable Guide activities.

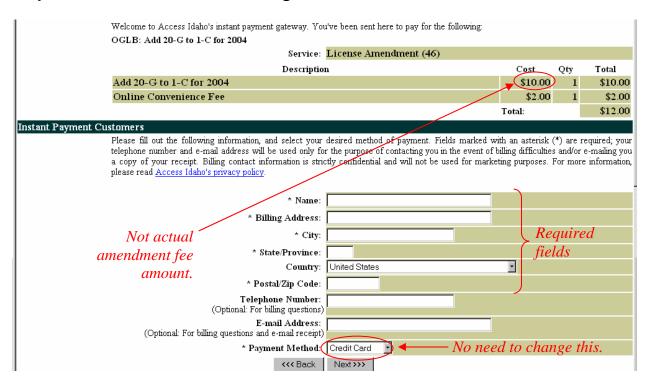


For amendments requiring fees, continue to Step 6. For non-fee amendments, see Section 5, Step 5 on page 32.)

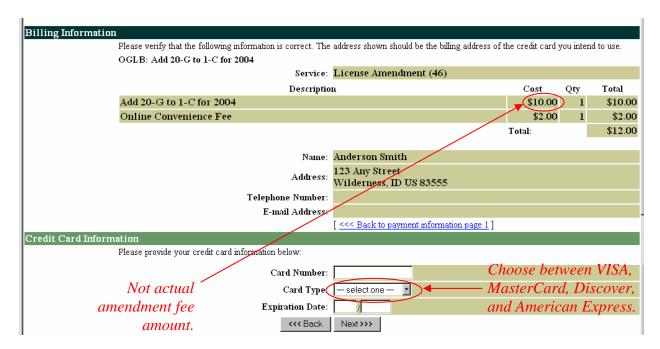
Step 6. Review Guide amendment fees.



Step 7. Enter credit/debit card billing information.



Step 8. Enter card number, type, and expiration date.



Step 9. Fee Amendment Receipt (Is not valid as a 20-day temporary Guide license.)



Section 6: Guide Amendment Process by Outfitter/D.A.						

Section 7: Frequently Asked Questions

1. How do I renew a Guide who will be employed by multiple Outfitters?

- a. If you hold a Sole Proprietor Outfitter license and are a Designated Agent for another Outfitter license, or you are a Designated Agent for two Outfitter licenses and would like a Guide to work for both businesses, follow these two steps to process the Guide license reflecting both Outfitters without incurring amendment fees:
 - i. Manage the Guide roster under one of the Outfitter businesses and authorize the Guide.
 - ii. Manage the Guide roster for the other Outfitter business to either renew and pay for the Guide or authorize the Guide to renew online.
- b. If the online system is attempting to charge the amendment fee for a Guide whom you have just renewed, fax OGLB a copy of the receipt showing you have paid for the renewal and a letter of intent informing OGLB that (as Designated Agent or Sole Proprietor for another company) you wish to employ this Guide and indicate the activities for this Guide. There will be no amendment fee charged as long as the information is received by OGLB prior to issuance of the Guide license.

2. Why do I receive an error message telling me I can't renew my Guide license online?

There could be several reasons, but most likely an employing Outfitter has not authorized you to renew your Guide license online. Check with your Outfitter.