

Idaho Division of Occupational and Professional Licenses (IDOPL)

Frequently Asked Questions: IDOPL Creation and Impacts

1. What is the purpose of combining so many Boards into one Division?

The purpose behind combining 47 Boards into one Division is to create efficiencies, improve customer service, and effectiveness with stakeholders while reducing red tape for individuals in licensed professions.

2. Where will the Division of Occupational and Professional Licenses office be located?

The Division of Occupational and Professional Licenses office will be located on the Chinden Campus in Boise later in 2021. Having a centralized location creates efficiencies for customers, Boards, and employees.

3. How long will the merging of the Boards take?

The transition will be accomplished a step at a time and will take up to two years to complete. This includes everything from the physical relocation to the Chinden Campus to aligning laws, rules, and policies to finalizing and implementing a new organizational structure.

4. Who is responsible for implementation of the reorganization?

According to Executive Order 2020-10, the administrator of the Idaho Division of Occupational and Professional Licenses is responsible for all aspects of the implementation of this reorganization. This is being accomplished through much discussion and input with the Governor's Office, employees, Board Members, customers, and stakeholders. The success of this endeavor will also be dependent upon decisions made by Legislators.

5. How will this impact Board members?

Board members will continue to be appointed/reappointed by the Governor as always. They will continue to work together to fulfill their respective missions, and they should expect to be better supported by staff once the transition is completed. They will continue to exercise their authority and responsibility as it relates to licensing, discipline, and budgets. They will no longer be required to be involved in personnel matters and other administrative matters that will be handled by the agency.

6. Will Boards have less authority to make decisions independently?

Boards will continue to make decisions independently regarding their respective missions, especially in the areas of licensing and discipline. However, Boards will have the opportunity to collaborate, cooperate, and create consistency with processes, work together and be as united as possible.

7. What is the impact to licensees?

Licensees should not experience any negative impacts during the transition. However, they should note physical address changes and email changes for Board employees as they occur. Long-term, licensees will experience streamlined process changes and improved customer service.

8. What will the organizational structure look like?

The organizational structure is not yet completed, but it will consist of four main sections and be similar to other established divisions of our government. Boards are being grouped into one of three main sections, and the fourth section will involve consolidated functions that support the work of Boards and employees.

9. How are these decisions being made?

Decisions are made by the IDOPL leadership team consisting of the Administrator and Section Chiefs. Input for decisions is received from the Governor's Office, employees, customers, Board Members, and stakeholders.