Bamboo Health

Data Submission Guide for Idaho Practitioner Sales Reporting

Idaho Practitioner Sales Reporting System (ID PSRS)

August 2024 Version 1.0



Table of Contents

Document Overview	1
Who Must Report?	1
What Data Must Be Reported?	1
What is the Frequency of Reporting?	1
Data Collected Shall Include the following:	2
Which ARCOS Transaction Codes Should be Included in the Report?	2
What File Extensions are Permitted for Reporting and Are There Any File Naming Conventions?	2
If an Authorized Drug Distributor Does Not Have Any Practitioner Sales to Report for the Reporting Period, is a Report Required?	3
Creating Your Account	3
Logging in to the Reporting Site	8
Submitting Your Report	10
Submission Overview	10
Upload Errors	12
Status Reports	15
File Status Report	15
Viewing a Status Report	15
File Failed Status Report	16
Error Corrections	16
Submitting a Zero Report	. 18
Creating a Zero Report via ID PSRS Website	18
Uploading a Zero Report via an ARCOS File	20
Changing Your Password	. 23
Forgotten Password	23
In Application Password Change	25
Assistance and Support	. 27
Technical Assistance	27
Document Information	28

Disclaimer	28
Change Log	28
Appendix A: ARCOS Report Requirements for ID Practitioner Sales Reporting System (PSRS)	. 29
Appendix B: Zero Report Requirements for ID PSRS	. 31
Sample Zero Report	32

Document Overview

This document serves as a training guide and support manual for authorized drug distributors with an active Idaho License/Certificate who must report to the Division of Occupational and Professional Licenses (pursuant to <u>IDAPA 24.36.01.501.03</u>) controlled substance drug sales to Idaho practitioners.

Idaho practitioners are defined under <u>Idaho Statute 54-1704.47</u> as persons licensed in this state and permitted by such license to dispense or administer drugs in the course of professional practice or research in this state.

The Data Submission Guide includes such topics as:

- Reporting requirements for the Idaho Practitioner Sales Reporting System (ID PSRS)
- Creating an ID PSRS System account
- Uploading your report
- Viewing your report status
- Changing your password
- Error resolution Reporting Requirements

Who Must Report?

Any of the following authorized drug distributors that, in the normal course of business, sell controlled substance drugs to Idaho practitioners:

- Manufacturer includes Virtual
- Wholesale Distributor includes Virtual
- Resident and Non-Resident Drug Outlet (if selling to Idaho practitioners)
- Outsourcing Drug Outlet (if selling to Idaho practitioners)

What Data Must Be Reported?

All controlled substance drug sales to Idaho practitioners. Drug samples do not need to be reported. (IDAPA 24.36.01.501.03)

What is the Frequency of Reporting?

A monthly report must be submitted for the previous month by the 15th of each month.

Data Collected Shall Include the Following:

Data must be reported in the format defined in the Automation of Reports and Consolidated Orders System (ARCOS).

Which ARCOS Transaction Codes Should be Included in the Report?

ARCOS Transaction Codes:

- S Sale, Disposition, or Transfer
- 7 No ARCOS Activity for the Current Reporting Period (used only for submitting zero reports).

• What File Extensions are Permitted for Reporting and Are There Any File Naming Conventions?

Preferred file extensions include .dat and .txt with a maximum size of 100 MB.

Required Naming Conventions:



The first two characters of the file name should match the state abbreviation of the state to which you are submitting, followed by an underscore, DEA number, followed by an underscore, and the last day of the data reported in MMDDYYYY format.

Example:

If submitting data to Idaho, your file name should begin with "ID_". You will receive an error if your file name does not adhere to this.

 When submitting multiple files, it is necessary for each file to have a unique file name. When a file name is reused, each subsequent submission replaces the previous one.

Example:

A data submitter has two unique files to submit, each containing unique distributions. An acceptable way to name the files is as follows:

- Submission one: ID_AB1234567_MMDDYYYY_1
- Submission two: ID_AB1234567_MMDDYYYY_2

• How Should the Report be Submitted?

Reports should be uploaded to the ID PSRS Clearinghouse portal.

- For instructions on creating an account, please refer to the <u>Creating Your</u> <u>Account</u> section of this document.
- For instructions on submitting your report, please refer to the <u>Submitting</u> <u>Your Report</u> section of this document.

If an Authorized Drug Distributor Does Not Have Any Practitioner Sales to Report for the Reporting Period, is a Report Required?

If a Drug Distributor does not have any practitioner sales to report for the reporting period (the previous month) a zero report must be submitted.

Users may enter a zero report using either of the following methods:

 Submitting a Zero Report on the Idaho Practitioner Sales Reporting System Website:

See Section 6.1 for detailed instructions.

<u>OR</u>

• Uploading an ARCOS-Formatted Zero Report File:

A zero report transaction file contains a control record identifying the reporting Drug Distributor or Pharmacy and a single transaction record with a transaction code of "7" (per DEA ARCOS coding), which indicates that there were no transactions to report during the previous reporting period. <u>See Section 6.2</u> for more detailed instructions.

Note: Use this method if your DEA number is not in the format of two letters followed by a 7-digit number.

For instructions on submitting a zero report, please refer to the <u>Submitting a Zero</u> <u>Report</u> section within this document.

1 Accessing Controlled Substance Product Reporting

This chapter describes how to create your ID PSRS account and how to log in to the ID PSRS web portal to upload your opiate product or zero report files.

Creating Your Account

Prior to submitting your report, you must create an account by performing the following steps:

1. Open an internet browser window and navigate to the ID PSRS product reporting login page located at

https://	/pmpc	learing	house.net/	/opiatere	porting.
		-			

Email Address*
Password "*
login
Sign Up
Forgot your password?

2. Click Sign Up.

The **Product Reporting Registration** page is displayed as shown on the following page.

Opiate Product Reporting Registra	ation
Profile Details	* Indicates Required Field
Email Address *	
Password *	Password Confirmation *
Contact Information	
First Name *	Last Name *
Company Information	
DEA Number	
Name *	Role *
Address *	City *
State *	Zip code *
ldaho	\$
Phone *	
Submit	

3. Complete your Profile Details.

Profile Details	* Indicates Required Field
Email Address *	
Password <u>*</u>	Password Confirmation

a. Enter your current, valid email address in the Email Address field.

Note: The email address you provide here will act as your username when logging into the ID PSRS web portal.

b. Enter a password for your account in the **Password** field, then re-enter it in the **Password Confirmation** field. The password requirements are provided below.

Password must contain:

- At least fourteen (14) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.
- 4. Complete your **Contact Information** and **Company Information**, noting the following:
 - Required fields are marked with a red asterisk (*).

• *Reporting* account registration does not require a DEA. You will be able to use the same account for reporting multiple DEA numbers.

First Name *	Last Name*
mpany Information	
DEA Number	
Name <u>*</u>	Role *
	+
Address :	Gty <u>*</u>
State <u>*</u>	Zip code *
+	
Phone *	

- 5. Click Submit.
 - a. If there are no errors upon submission, your account is created, and a message is displayed indicating that you need to confirm your email address to activate your account.

Opiate Product Reporting	
A message with a confirmation link has	been sent to your email address. Please follow the link to activate your account.
Log	In
	Email Address <u>*</u>
	sample@sample.com
	Password "
	Log In
	Sign Up Forgot your password?
	Didn't receive confirmation instructions?

Note: You will not be able to log in until you confirm your email address.b. If there are errors upon submission, the error message(s) will be displayed at the top of the page.

Correct the indicated errors, then click *Submit* to create your account.

We cou Email has a Last name o Dea numbe Dea numbe Role can't b	Ild not process your registration. Iready been taken can't be blank er can't be blank er is not valid be blank	×
	Opiate Product Reporting Registration Profile Details * Indicates Required Field Email Address * test@test.com Email bas already teem taken	

Logging in to the Reporting Site

1. Open an internet browser window and navigate to the Reporting page located at <u>https://pmpclearinghouse.net/opiatereporting</u>.

Lo	g In
	Email Address
	Password <u>*</u>
	Log In
	Sign Up
	Forgot your password?
	Didn't receive confirmation instructions?

- 2. Enter the email address you used to create your account in the **Email Address** field.
- 3. Enter your password in the **Password** field.

Note: If you have forgotten your password, use the **Forgot your password**? *link to have a link sent to your email address to assist with resetting your account password*.

4. Click Login.

The Product Reporting home page is displayed.

Opiate Pr	roduct Reporting	File Listing File Upload			
				Search by file	e name
File	Submitted	Rejected Count	Status Report	State	Actions
					« < 1 > »

Submitting Your Report

Submission Overview

• If you do not have an ID PSRS account, perform the steps outlined in the <u>Creating</u> <u>Your Account</u> section of this document.

OR

• If you have already created an account, log in to the ID PSRS web portal. This will bring you to the ID PSRS **Reporting** home page.

Opiate P	roduct Reporting File L	isting File Upload			My Profile 🔻
				Search by file	e name
File	Submitted	Rejected Count	Status Report	State	Actions
					≪ < 1 → ≫

1. Navigate to the **File Upload** page from the menu at the top of the screen.

Opiate Product Reporting	File Listings	File Upload	Zero Reports -
File Upload			
Submit a new Opiate Product	Reporting Fi	le	
Use this screen to submit files to t	he system		
How to Upload Your Files			
 Select a state from the Select S Click the Browse button to sele File name must begin with tf followed by an underscore For example:	State dropdown ict a file on you ie two-letter st 333 11201_V1 ne must match in the uploading rs when the up	r local computer ate abbreviation the state select g process load is finished	r n associated with the selected state, ed from the Select State dropdown
Select State	¢		
	Browse		
Upload			
opioud			

2. Select *Idaho* from the **Select State** dropdown menu.

Select State	٥
Select State	
Hawaii Idaho	
Upload	

3. Click *Browse* and select the report file.

Notes:

- Please refer to the <u>Reporting Requirements</u> section of this document for information on what data must be reported and in what format.
- TXT or DAT are the required file format with a maximum size of 100 MB.
- File name must begin with the two-letter state abbreviation, followed by an underscore, then the unique file name consisting of Drug Distributor or Pharmacy DEA number, followed by an underscore, followed by the reporting date, and any suffixes needed to differentiate multiple reports as described in Section 2.6.

Example

ID_AB9876543_MMDDYYYY.txt

ID_AB123457_MMDDYYYY.dat

4. Click Upload.

A message is displayed prompting you to confirm the file submission.

Upload File	×
You are about to upload this file f file submission. Is this correct?	or
Change Up	oad

- If you need to make any changes, click *Change* to return to the File Upload page; OR
- 6. Click Upload to continue with the report submission.

Once you click *Upload*, your file is submitted, and a message is displayed indicating that your file was successfully submitted. At this point, you will be redirected to the **File Listing** page. If the status displayed as *Processed*, then your file was accepted.

Note: Users are able to refresh this page.

A file status of *Deleted* indicates that there were errors with your submission. If this happens, you should review the errors on the **Status Report** for further details.

Upload Errors

The state abbreviation provided in the file name (ID) will be validated against the state selected from the submission page drop-down menu (Idaho).

If the state selected from the drop-down **does not** match the file name the following error message will be displayed:

Idaho	¢
Choose a file or drop it here	Browse
The state selected from the Select S dropdown menu does not match the provided in the file name. Please ens file name begins with the two-letter s abbreviation associated with the sele followed by an underscore.	tate state ure that the state ected state,
Upload	

Files with an incorrect Control Record will not upload and will display an error.

Common Control Record errors include:

- Missing/Invalid Reporting Registrant DEA
- Missing Asterisk
- Missing/Invalid Reporting Period Date
- Missing/Invalid Reporting Period

Examples of Control	Record Disp	lay Errors:
----------------------------	--------------------	-------------

piate Product Reporting	File Listings	File Upload	Zero Reports -
File Upload			
Submit a new Opiate Produc	t Reporting Fi	le	
Use this screen to submit files to	the system		
How to Upload Your Files			
 Select a state from the Select Click the Browse button to se a. File name must begin with followed by an underscore For example: MA_ARCOS_20230911_ OH_BambooHealth_200 State abbreviation in file n Click the Upload button to be A confirmation message appendix 	t State dropdown elect a file on you the two-letter st 	n Ir local compute tate abbreviation the state select g process load is finished	r n associated with the selected state, ted from the Select State dropdown
Optopt Ototo			
Select State	÷		
Rpg-Period-Blank.txt	Browse]	
	Dionice	J	
plate Product Reporting	File Listings	File Upload	Zero Reports +
File Upload			
Submit a new Opiate Produc	t Reporting Fi	le	
Use this screen to submit files to	the system		
How to Upload Your Files			
 Select a state from the Select Click the Browse button to see File name must begin with followed by an underscore For example:	t State dropdown elect a file on you the two-letter st .0633 231201_V1 ame must match egin the uploadim ears when the up	n ir local compute tate abbreviation the state select g process load is finished	r n associated with the selected state, ted from the Select State dropdown
Select State	¢		
PMPCLEAR_6567_Asteris	k_N Browse		
Asterisk is missing from control	record		
Upload			

An example for an appropriate control record can be found below:

control record looks like this: AB9999999*01312021QAA9999999					
Field Name	Data Field Number	Column Position	Characters	Possible Values	Example
*REPORTING REGISTRANT	1	1-9	9		A89999999
*ASTERISK	2	10	1		·
*LAST DAY OF REPORTING PERIOD	3	11-18	8		01312021
REPORTING FREQUENCY	4	19	1	M, Q, Y	Q
CENTRAL REPORTER'S NUMBER	5	20-28	9		AA9999999
*- Required field					

For more information regarding the **Control Records** format, please refer to <u>Appendix A</u>.

Status Reports

Status Reports are used to confirm receipt of files and identify errors in files that have been submitted. After submission of their opiate product report, a user will receive a **Filed Failed Report** or a **File Status Report** via email notification. This is also viewable from the **File Listing** screen within the ID PSRS web portal.

This chapter describes the status reports, status report errors, and how to correct them.

File Status Report

The *File Status Report* serves as notification that a data file was received by the system. This report will either confirm there were no errors in the file or in the event of errors, identify the specific errors.

Below is an example of a File Status Report:

Associate DEA	Transaction Identifier	Column	Value	Error Message
A 3642116 A 3642116 A 3642116 A 3642116 A 3642116 A 3642116		Ndc Quantity Transaction date Associate registrant dea Reporting registrant dea	0092116037 000000 4 A 3642116 R 0490499	invalid NDC number is not a number invalid date format invalid DEA number invalid DEA number
++ Records cannot be • Make correcti • Resubmit the	corrected individually. ons in the originally sub original file with the sa	To correct the errors: mitted file. ame file name in its entired	+	+
*File Name: ARCOS *Date of Submissi	5_FILE_I.DAT lon: October 15, 2021			

The *File Status Report* notifies you of the following scenarios:

- Invalid/Missing Transaction Date
- Invalid/Missing Transaction Identifier
- Invalid/Missing NDC
- Invalid/Missing Quantity
- Invalid/Missing Reporting Registrant DEA
- Invalid/Missing Associate DEA

Viewing a Status Report

To view a Status Report:

- 1. Log into ID PSRS web portal.
- 2. Click the blue Status Report button.

Idaho Practitioner Sales Reporting System (ID PSRS)

Data Submission Guide for Idaho Practitioner Sales Reporting

Opiate Product Reporting	File Listings File Upload					
				Search b	y file name	
					Clear	Ð
File	Submitted	Rejected Count	Status Report	Status	Actions	
ARCOS_FILE_II.DAT	10/15/2021	1	Status Report	Processed		
ARCOS_FILE_I.DAT	10/15/2021	1	Status Report	Processed		

A simplified version of the **Status Report** is also emailed to submitters. Like the status reports viewable within the PSRS web portal, they indicate if a file submission has errors or not. To see the error details, the user must click the *Status Report with errors* link and login to the ID PSRS web portal.

<u>Status Report with errors</u> Your file submission contains 1 errors. Please click on the link above for details.
Records cannot be corrected individually. To correct the errors:
 Make corrections in the originally submitted file. Resubmit the original file with the same file name in its entirety.
*File Name: ARCOS_FILE_II.DAT *Date of Submission: October 15, 2021

File Failed Status Report

In most cases, an invalid file cannot be uploaded as describe in <u>Section 4.1</u>. In the instances where a file is uploaded but cannot be parsed, a **File Failed Report** is generated. In the event of a failed file, a new file must be submitted with the necessary corrections.

Below is an example of a File Failed Report:

*File Name: future_date.txt *Date of Submission: February 16, 2021 This file could not be received into the system because the system could not recognize its content as a valid ARCOS format. Action is required to resolve the issues and a subsequent file should be submitted.

Error Corrections

If a transaction record was misreported to the ID PSRS, you must follow these instructions to correct the record. Corrections must be made within the originally submitted file. You must then resubmit the file with the same file name as when it

3.

was originally uploaded. Records cannot be corrected individually. To correct a misreported transaction record :

1. Make all necessary corrections in the originally submitted file, leaving the accurate transaction records unmodified.

2. Submit the corrected file with the exact SAME file name as the file you are correcting.

Note: In order to delete a valid entry that was in error, enter zero for the quantity and resubmit the file using the same as the original. The Action Indicator will not be used when deleting a valid entry.

Submitting a Zero Report

If a Drug Distributor or Pharmacy does not have any transactions to report for the reporting period AND has a DEA number, a zero report may be submitted.

You may enter a zero report using the ID PSRS website or by uploading an ARCOS transaction file.

Note: A transaction is considered a sale, delivery, or other distribution within or into Idaho of a Schedule II-V controlled substance that is made to any practitioner, pharmacy, hospital, veterinary hospital, or other person who is permitted to possess reportable drugs for administration or dispensing to patients.

Creating a Zero Report via ID PSRS Website

- 1. Open an internet browser window and navigate to the **Reporting Portal** page located at <u>https://pmpclearinghouse.net/opiatereporting</u>.
- 2. Navigate to the Create Zero Report page by clicking Zero Reports.
- 3. Choose Create Zero Report from the dropdown menu.

Opiate Product Report	ing Fil	e Listings	File Upload	Zero Reports -	_	
				Create Zero Report		
				Zero Report Listing		
State	File		Submitted		Rejected Count	
Create Zero Report Submit a new Opiate Product	Reporting Z	ero Report	er's State Licens	e Number * O		* Indicates Required Field
Select State	۰					
Control Record and Zero Rep	oort Transac	tion Detail				
Reporting Registrant DEA *	2	Last Day	of Reporting Per	riod * 🕜 Reporting F	requency * 🕜	
		D No	o date selected	Select Fre	equency ¢	
Submit Zero Report See	All Zero Rep	orts				

4. Populate all required fields noted with an asterisk (*) as outlined below:

- a) ***State** Select the state to which you are submitting the **Zero Report** (Idaho).
- b) *Submitter's State License/Certificate Number Enter your Idaho Health Professions Bureau/Board of Pharmacy issued license/certificate number(s). The license/certificate number should be the submitter's (aka central reporter) state license/certificate number. If your entity possesses multiple license/certificate numbers from this state, please enter all license/certificate numbers associated with the DEA number entered, separating each license/certificate number with a semicolon and space ("; "). Example: 123456; 987654
- c) ***Reporting Registrant DEA** The Reporting Registrant DEA is the DEA registration number for the Drug Distributor or Pharmacy you are indicating had no reportable activity.
- d) *Last Day of Reporting Period The last day of the reporting period covered by a zero report. For example, when trying to report December 2023 transactions, the last day of reporting period would be 12/31/2023.
- e) ***Reporting Frequency** The Reporting Registrant DEA's reporting frequency to the State selected (e.g., monthly).

Descriptions of each field are also available by hovering over the ? icons on the **Create Zero Report** page.

Create Zero Report Submit a new Oplate Product Reportin	ig Zero Report		* Indicates Required Field
State *	Submitter's State License Number * 0	,	
Select State	•		
Control Record and Zero Report Tran	saction Detail The last day of the rep period covered by thi report.	s zero	
Reporting Registrant DEA * O	Last Day of Reporting Period * 🖗	Reporting Frequency * O	
	No date selected	Select Frequency	

Below is an example for Last Day of Reporting Period:

5. Once all fields are populated, click *Submit Zero Report.*

Confirm you are submitting the correct information and click *Submit*.

Idaho Practitioner Sales Reporting System (ID PSRS)

Data Submission Guide for Idaho Practitioner Sales Reporting

Oplate Pro	duct Reporting) - real large	(Feblighted - Zora	Reports +		My Profes Y O Help
Creat	e Zero Report I new Cesara Product Reporting	Zara Naport			* Institution Respond Field
State *		Submitter's St	Ite License Number * @		
Minne	isòta	1234			
Control	Record and Zero Report Trans	action Detail			
Reports	ng Registrant DEA * O	Last Day of Re	Submit Zero Report	Frequency * O	
вкот	21258	C Saturda	You are about to submit a Zero Report to Minnesota. Please confirm.		
	Hard North	00/14	Change Submit		_

6. Zero reports submitted through the **Create Zero Report** page can be viewed in the **Zero Reports** page. To view the **Zero Reports** page, click on the menu bar and navigate to **Zero Reports > Zero Report Listing**.

Opiate Product	Opiate Product Reporting File Listings File Upload Zero Reports • My Profile * 🕜 Help						
Zero Report	t Listing		Create Zero Report Zero Report Listing		Se	earch by DEA or State License #	
State	Submitted	Submitter's Sta	te License Number	Reporting Registrant DEA	Last Day of Reporting Period	Reporting Frequency	
Minnesota	2/6/2023	1234		BK0121258	12/31/2020	Yearly	
Minnesota	2/6/2023	1234		BK0121258	12/31/2021	Yearly	
Minnesota	2/6/2023	1234		BK0121258	12/31/2022	Yearly	
Create New Zer	Report					« < <mark>1</mark> > »	

Uploading a Zero Report via an ARCOS File

1. Your file should contain a control record identifying the reporting Drug Distributor or Pharmacy and a single transaction record with a transaction code of "7" (per DEA ARCOS coding), which indicates that there were no transactions to report during the previous calendar year.

Please refer to Appendix B for additional information on formatting.

- 2. Open an internet browser and navigate to the **Reporting** page located at <u>https://pmpclearinghouse.net/opiatereporting</u>.
- 3. Click File Upload.

The File Upload page is displayed.

Data Submission Guide for Idaho Practitioner Sales Reporting

File Upload			
Submit a new Opiate Prod	uct Reporting Fi	le	
Jse this screen to submit files	to the system		
How to Upload Your Files			
 Select a state from the Sel Click the Browse button to File name must begin w followed by an underso: For example:	ect state dropdown o select a file on you tith the two-letter st ore 11_0633 20231201_V1 e name must match begin the uploading opears when the up	the state select g process load is finished	r n associated with the selected state, ted from the Select State dropdown
Select State	\$		
	Browse		
	DIOWSE		

4. Select *Idaho* from the **Select State** dropdown menu.

Selec	:t State	٠
Selec	t State	
Hawa Idaho Indian	ii 	
Uplo	ad	

5. Click *Browse* and select the report file.

Notes:

- Please refer to <u>Appendix B</u> within this document for information on zero report requirements for ID PSRS.
- File name must begin with the two-letter state abbreviation, followed by an underscore, DEA, followed by an underscore and Date format (e.g., ID_AB123456.MMDDYYYY).
- 6. Click Upload.

A message is displayed prompting you to confirm the file submission.



7. If you need to many any changes, click *Change* to return to the **File Upload** page.

OR

8. Click Upload to continue with the report submission.

Once you click *Upload*, your file is submitted. A message will display indicating that your file was successfully submitted. You will then be redirected to the **File Listing** page.

Changing Your Password

There are two ways you can manage your password:

- 1. If you have forgotten your password, you can reset your password; or
- 2. You can proactively change your password within the application before it expires by updating your current password.

Forgotten Password

1. Open an internet browser window and navigate to the **Reporting** log in page located at <u>https://pmpclearinghouse.net/opiatereporting</u>.

The **Log In** page is displayed.

2. Click the **Click your password?** link.

The Forgot Your Password page is displayed as shown on the following page.

Forgot yo	our password?
Em	ail Address <u>*</u>
	Send me reset password instructions
Log I	1
Sign Didn'	Jp t receive confirmation instructions?
Dian	

3. Enter the email address for your account in the **Email Address** field, then click Send me reset password instructions.

A reset password link will be sent to your email address.



 Once you have received the email, click the Change my password link. The Change Your Password page is displayed as shown on the following page.

Cł	nange vour password
-	
	New password
	Confirm new password <u>*</u>
	Submit Cancel
	Log In Sign Lip
	Didn't receive confirmation instructions?

- 5. Enter a new password in the **New Password** field, then re-enter it in the **Confirm new password** field.
- 6. Click Submit.

Your password is updated, and you will use the new password the next time you login to the system.

In Application Password Change

If your password has not expired, but you would like to proactively reset it, you can do so within the application at any time.

Note: This functionality requires that you know your current password and are logged in to the application.

1. Click My Profile > Change Password



The Change Password page is displayed.

Cha	ange password
	Current password 📩
	•••••
	New password *
	Password confirmation *
	Update Cancel

- 2. Enter your current password in the Current Password field.
- 3. Enter a new password in the **New Password** field, then re-enter it in the **New Password Confirmation** field.
- 4. Click Update.

Your password is updated, and you will use the new password the next time you login to the system.

Assistance and Support

Technical Assistance

If you need additional help with any of the procedures outlined in this guide, you can:

• Contact Bamboo Health at 1-844-966-4767;

OR

 Create a support request at the following URL: <u>https://opiateproductreporting.zendesk.com/hc/en-us/</u>

OR

• Help icons are on the top right-hand corner of each ID PSRS web portal page to link directly to Bamboo Health online support.



Technical assistance is available 24/7.

1.a Administrative Assistance

If you have non-technical questions regarding the Idaho Practitioner Sales Reporting System (PSRS), please contact:

Address: ID Board of Pharmacy – Attn. ID PSRS 11341 W Chinden Blvd Bldg. 4 Boise, ID 83714

Email: pdmp@dopl.idaho.gov Phone: 1-208-605-4703 Website: https://dopl.idaho.gov/bop/

Document Information

Disclaimer

Bamboo Health has made every effort to ensure the accuracy of the information in this document at the time of printing. However, information is subject to change.

Change Log

Version	Date	Chapter/Section	Change Made	
1.0	5/29/24	N/A	Initial implementation draft	
2.0	7/10/24		Final implementation draft	
3.0	7/12/24	Document Overview	Updated rules/links	

Appendix A: ARCOS Report Requirements for ID Practitioner Sales Reporting System (PSRS)

ARCOS using a fixed width file format. Below are the expected columns and their width. (R=Required, O=Optional/Situational)

Control Record (first line of file)							
Field Name	Length	Required	Notes				
Reporting Registrant DEA	9	R					
Asterisk (*)	1	R					
Last Day of Reporting Period MMDDYYYYY	8	R	Should always be last day of previous month reporting period; e.g. 12312021				
Reporting Frequency	1	R	"M" for monthly should always be used				
Central Reporter's DEA	9	0					

Below is an example of a transaction record. The start of each field is underlined and has the start position number above it.

1 10 11 19 20

<u>AB9876543*12312021YAA9999999</u>

Transaction Record (second and each subsequent line of file)						
Field Name	Required	Length	Position	Notes		
Registrant DEA	R	9	1-9			
Transaction Code	R	1	10	"S" should always be used to represent Sale, Disposition, Transfer		

Copyright © 2024 Bamboo Health, Inc. All rights reserved. Do not copy or distribute without the express written permission of Bamboo Health.

Action Indicator	0	1	11	
NDC Number	R	11	12-22	
Quantity	R	8	23-30	
Unit	0	1	31	
Associate Registrant DEA	R	9	32-40	
Order Form Number	0	9	41-49	
Transaction Date (MMDDYYYY)	R	8	50-57	
Correction Number	0	8	58-65	
Strength	0	4	66-69	
Transaction Identifier	R	10	70-79	
Blank Space	R	1	80	

Below is an example of a transaction record. The start of each field is underlined and has the start position number above it.

 1
 101112
 23
 31 32
 41
 50
 58

 66
 70
 80
 50
 58

<u>A</u>B9876543<u>SI0</u>00999999**<u>0</u>0000002<u>2B</u>C99999999<u>0</u>00999999<u>1</u>2312020<u>9</u>9999999<u>1</u>000<u>0</u>000000 001

Appendix B: Zero Report Requirements for ID PSRS

The following table contains the required definitions for submitting zero reports via ARCOS format to ID PSRS.

Control Record (first line of file)								
Field Name	Length	Required	Notes					
Reporting Registrant DEA	9	R						
Asterisk (*)	1	R						
Last Day of Reporting Period MMDDYYYYY	8	R	Should always be last day of previous month e.g. 12312021					
Reporting Frequency	1	R	"M" for monthly should always be used					
Central Reporter's DEA	9	0						

Transaction Record (second line and each subsequent line of file)								
Field Name	Required	Length	Position	Notes				
Registrant DEA	R	9	1-9					
Transaction Code	R	1	10	"7" should always be used to represent No ARCOS Activity for the reporting period				
Action Indicator		1	11					
NDC Number		11	12-22					
Quantity		8	23-30					
Unit		1	31					

Copyright © 2024 Bamboo Health, Inc. All rights reserved.

Do not copy or distribute without the express written permission of Bamboo Health.

Associate Registrant DEA		9	32-40	
Order Form Number		9	41-49	
Transaction Date (MMDDYYYY)	R	8	50-57	
Correction Number		8	58-65	
Strength		4	66-69	
Transaction Identifier	R	10	70-79	
Blank Space		1	80	

Sample Zero Report

A sample zero report is illustrated below. The *Control Record* (first line) is required along with a transaction record. The transaction record only needs Registrant DEA, Transaction Code, Transaction Date, and Transaction Identifier.

