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Subject: Updates to NarxCare Documentation & NarxCare Support Center - ID
Date: Monday, November 25, 2024 12:33:45 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[NarxCare User Manual_v2.0.pdf](#)

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Hi ID Team -

As part of our commitment to increased transparency and continuous improvement, we wanted to notify you of updates being made to NarxCare support documentation.

What is changing?

To better align the NarxCare user interface and the NarxCare user experience, we are making updates to the Bamboo Health NarxCare User Manual (formerly called the NarxCare Application Overview) and the [Bamboo Health NarxCare Support Center](#).

Updates Include:

- Example use cases for ORS
- Updates to tables for Narx Scores
- Updated screenshots throughout to align with the NarxCare user interface

When will this update take effect?

The updated NarxCare User Manual is attached for your immediate reference. The NarxCare User Manual will be updated in the PMP AWARxE Training Menu with the 2412-a release on **Wednesday, December 11th, 2024.**

The [NarxCare Support Center](#) has been updated.

How does this impact the PDMP?

We do not anticipate any impact to the PDMP because of these documentation changes. These documentation changes will provide more up to date information to NarxCare users, further aiding providers in their independent clinical decision making.

What is the communication plan to end users?

Since these are merely documentation updates, we do not intend to send a global communication to end users. If State Administrators would like to notify their end users about these changes, please let us know and we can assist.

Thank you for your partnership.



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