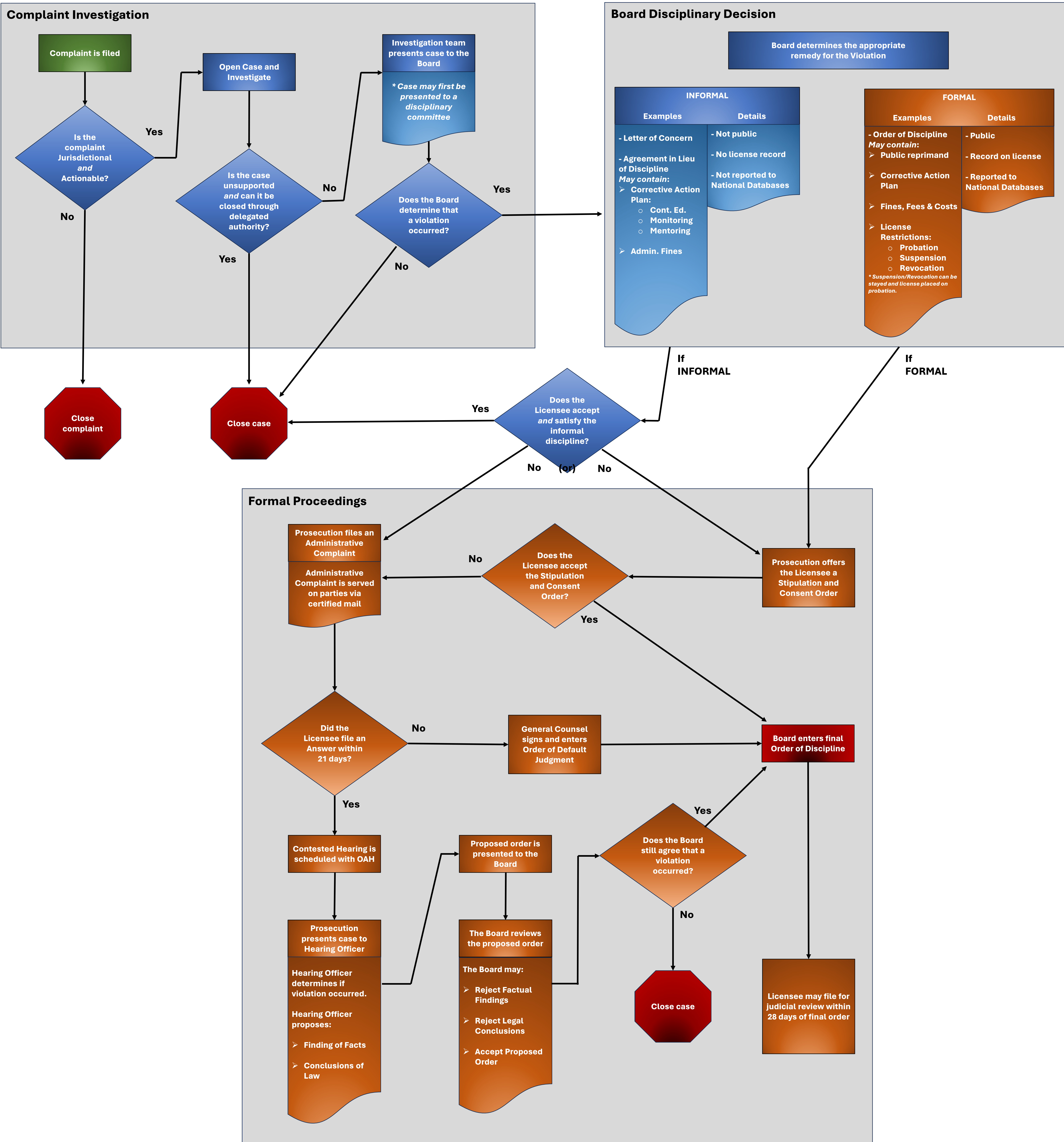


Complaint Resolution Process of the Division of Occupational and Professional Licenses



Not every complaint will follow this exact process (e.g., emergency, administrative, or temporary suspensions.)